
FACILITIES SUBSECTOR COLLECTIVE AGREEMENT BENCHMARK

Job Family: Food Services

Class Series: Food Service Workers

Grid: 10

Class Title: Food Service Worker II (Supervisor)

I. Level Definition

Positions at this level are in charge of a designated shift within a food service operation and perform related food service worker duties as required.

II. Typical Duties

- (1) Is in charge of a designated shift within a food service operation by scheduling and co-ordinating work assignments, providing related training and orientation and overseeing the operation of the unit during the shift.
- (2) Performs food service worker duties such as portioning and serving meals, washing dishes, pots and pans and receiving cash and/or meal tickets for items purchased.
- (3) Performs other related duties as assigned.

III. Qualifications

(1) Education, Training and Experience

Grade 10 plus one year's recent, related experience or an equivalent combination of education, training and experience.

(2) Skills and Abilities

- (i) Ability to communicate effectively both verbally and in writing.
- (ii) Ability to deal with others effectively.
- (iii) Physical ability to carry out the duties of the position.
- (iv) Ability to organize work.
- (v) Ability to operate related equipment.